



Dear Guests,

Welcome to The Inn at Gristmill Square. We are delighted you have chosen to stay with us. Whether you are traveling on business, or are here for a little R&R, we want your stay to be as wonderful as possible.

We are very grateful to have you with us and hope to have the pleasure of welcoming you back to the Gristmill time and time again.

Meet your Innkeepers

John and Kate Loeffler purchased the Inn in February 2011. Together they have spent their entire professional lives in the hospitality industry.

It all began when they met in college while working at The Yellow Brick Bank Restaurant in Shepherdstown, WV. There, they began a passion for the food and beverage industry. After graduating they moved to Morgantown, WV where John worked in free-standing restaurants such as The Glasshouse Grille and Cafe Bacchus, and Kate worked in Human Resources at Nemaquin Woodlands Resort in Pennsylvania.

Shortly thereafter they got engaged and decided to pursue careers in the little-known place of Bath Co., VA. They were both hired at The Homestead Resort; John as the Manager for the Main Dining Room and eventually the 1766 Grille, and Kate in Convention Services and Wedding Sales/Special Event Planning. After spending four and a half years there they decided to take on another infamous resort nearby and left to work at The Greenbrier in White Sulphur Springs, WV. John was asked to join The Greenbrier to open and manage their new steakhouse, Prime 44 West, while Kate went back to her HR roots as their Recruiting Manager. Each enjoyed their time at The Greenbrier, but always kept their sights on owning and operating something of their own.

That opportunity presented itself one random evening at a get together with local friends. John and Kate knew Bruce McWilliams and always enjoyed listening to him speak so fondly of his inn. That night Bruce mentioned that he and his mother, Janice, were ready to give up their business of 30 years and move on to other adventures. John and Kate were both ready to start their own adventure, and innkeeping was the perfect chance for them to stay in Bath County and live their dream. In February 2011 they signed the paperwork to officially become the proprietors of The Inn at Gristmill Square. They never knew they could be so happy or feel so rewarded and fulfilled by simply doing what they enjoy most...taking care of their guests.

John and Kate reside near the inn with their dogs Porter and Rye. To reach them after hours in an emergency dial 540-839-8725.

History

Bath County was established on December 14, 1790 from sections of Augusta, Botetourt, and Greenbrier counties. Due to the many mineral springs found in the area, the county was named for the English spa and resort city of Bath. The area's economy has focused on tourism and travel since the 1700s, particularly when The Homestead Resort was built in 1766.

Located along the western central border with West Virginia, Bath County comprises a number of villages, including Hot Springs, Warm Springs, Millboro and Mountain Grove. Hot Springs and Warm Springs are the most well-known of the villages, given their natural mineral springs. Bath County is one of the few counties in Virginia without a traffic signal.



There has been a mill on the present site on Warm Springs Run, in the heart of Warm Springs, since 1771. The present Warm Springs Mill building was erected in 1900 and operated until 1970 when it became the home of the Waterwheel Restaurant. The building is now listed as a Virginia historic landmark.

The most noted personality associated with the mill is Simon Kenton. Born in Virginia in 1755, he left his Tidewater home as a young man of sixteen to hide as a fugitive from justice. He loved a beautiful girl, but she loved another. Kenton and her suitor met in combat over her and Kenton fled as he believed he had killed his rival. In 1771, he located Jacob Butler's mill on the edge of town and was employed briefly.

The inn was created in 1972, utilizing five original 19th century buildings. The old blacksmith's shop houses two guest rooms and an event/dining space. The hardware store provided space for seven guest rooms and the Steele House, a private home, provided four more rooms. The last building restored was the home of the miller, The Miller House. The Oat, Barley, Rye, and Wheat rooms now occupy this building.

The former innkeepers, the McWilliams family, purchased the inn in 1981 and operated it for 30 years. In 2011 the inn was sold to the present owners, John and Kate Loeffler, whose backgrounds have always been in the hospitality industry working at such resorts as Nemaquin, The Homestead and The Greenbrier. In 2016 John and Kate purchased the Payne House adjacent to the inn. It is the newest addition to the inn and houses the front desk and gift shop.



Guest Services Information

BREAKFAST

We want to pamper you at our boutique inn which is why we offer guests breakfast in bed each morning. You can either call us between **8:00am-10:00am** to request delivery or pre-arrange a time before you retire for the evening (call any time before 9:00pm). Either way we look forward to delivering a basket full of goodies that always includes coffee or tea, juice, and a variety of breakfast items. Please note that breakfast offerings vary by day and ingredients on hand. If you have special dietary needs, please inform us as soon as possible so we can make special arrangements to best accommodate your request.

CAT

We have a wonderful Inn cat named Miller. He's all black with a little white chest. He loves people and will try to get into your room, your car, and your heart! Please try to keep him out of your guest room. He doesn't realize he is not allowed, so we ask that if he sneaks into your room you remove him immediately. He's friendly and will let you pick him up.

CHECK-IN/CHECKOUT

Check-in time is 3:00pm; checkout time is at 11:00am. If you plan to checkout before 8:00am please advise the front desk at check-in. If you are interested in extending your stay another night, please notify the front desk immediately. Late checkout is subject to availability. A late checkout fee may apply. Please inquire with the front desk on the day of your departure. **EARLY DEPARTURE:** We realize that plans change, and you may have to shorten your visit. Rooms vacated before the checkout date are still responsible for the entire charge of the original reservation unless we can re-book the room. To avoid paying for your entire stay we require 48-hours' notice of your revised departure day.

COFFEE/TEA

Complimentary coffee and tea are available in the Blacksmith Shop lobby area 24-hour's a day. Please be respectful of the guests who stay in that building and try to minimize the noise level between 9pm-9am.

COMPUTER CONNECTION

Complimentary Wi-Fi is available throughout the Inn. Please notify the front desk if you experience any issues connecting. The password for all is **grist2231**. ***The act of illegally downloading or streaming via our internet connection is strictly prohibited!***



DINING AND HOURS

The [Waterwheel Restaurant](#) is located in the mill building. Reservations are recommended and may be required on weekends. You can dial "101" anytime to make a dining reservation. Menus are posted at the restaurant and online, although they are **subject to change**. Should you like a box lunch please let the office/kitchen know as soon as possible (24 hours' advance notice is **required**). We are happy to prepare something for you to take with you on a hike, walk, bike ride, etc.

CURRENT HOURS:

CLOSED MONDAY

Sunday-Thursday 5:00pm-8:30pm

Friday and Saturday 5:00pm-9:00pm

Please also check out one of our "sister" restaurants in Hot Springs, VA. [Les Cochons d'Or \(LCDO\)](#) and [Snead's 1912](#) are co-owned by John and Kate and Kyle and Crystal Krieger.

DRIVING DIRECTIONS

There are many scenic drives and places to visit in our area. For driving directions please visit the office anytime between 8am-5pm. We will happily provide you with printed directions for places that interest you.

EMERGENCIES

Call 911 immediately, our address is 124 Old Mill Road.

Otherwise you may dial "101" to reach the office or restaurant anytime during your stay.

Should you need to evacuate your room due to an emergency, such as a fire, please exit by the front door of your room. If you are staying in one of the houses please exit your room and then either the front or back door of your house, whichever is the safest. If you are staying in a room with two exits, please use the one that is safest for evacuation. If there is a property wide evacuation the meeting place is in the parking lot behind the mill. If that lot is not accessible, then we will meet in the parking lot for the Post Office.

FIREPLACES

Fireplaces are in operation October-April.

If you are staying in a room with a working fireplace the fireplace will be set or replenished each day. The flues are open. You need only to light the fire. Should you need more wood please let the front desk know or dial "101". Wood is not self-serve. Requests for more wood are taken until 9:00pm, so please plan accordingly. Requests for excessive amounts of wood may result in a \$5.00 charge. **PLEASE DO NOT LEAVE FIRES UNATTENDED. All rooms with fireplaces are equipped with a fire extinguisher.**



FITNESS

All overnight guests of the Inn have complimentary access to the [Bath Community Wellness Center](#) located in Mitchelltown (about 5 minutes south). This is a wonderful fitness center with state-of-the-art equipment and friendly and knowledgeable staff.

GIFT CERTIFICATES

Make shopping for that special someone easier than ever with a Gristmill [Gift Certificate](#). Gift Certificates can be used for a romantic dinner, overnight stays, or gift shop purchases. Available for purchase during office hours of 8am-5pm daily or visit us online at www.gristmillsquare.com.

GIFT SHOP

The Gristmill Gift Shop is open from 8am-5pm daily. It is in the Office at the Payne House.

HOUSEKEEPING SERVICES

Irons and hair dryers are in each guest room. In addition, our Housekeeping Department is pleased to provide pack-n-plays, extra bath amenities, and towels. Housekeeping service of guest rooms is completed between 8:30am-3:00pm. If you would like your room cleaned at a specific time, or not at all, please contact the front desk to coordinate.

ICE

Should you like a small bucket of ice please dial "101" and we will deliver some to your room. After 5:00pm please visit the restaurant for ice.

JACUZZI TUBS

If you are in a room equipped with a Jacuzzi tub, please be sure that the water is above the jets before turning on the motors.

KEYS

Rooms are issued one key. More are available upon request. Please ensure that each guest room key is returned to the office to avoid a \$10.00 missing key charge being added to your room.

LOST AND FOUND

We are happy to package and send articles left behind after checking out. All costs associated with the shipment of the items are the responsibility of guest. Due to limited storage, we only keep lost and found items for 1 month from the date it was found.

PARKING

Parking is complimentary. For your convenience there are three parking lots available for you to park your vehicle. The Main Lot is located behind the mill building. The Craven Lot is located across the street from the Main Lot. The Post Office Lot is next to the Steele House. All are available for your use. Please respect others and only take up one parking spot. There are also a few small spaces located on the street next to the mill building that are available for loading and unloading.



PAYMENT

We are happy to take cash, personal check, gift certificate, or credit card for the balance of your room bill.

PETS

While we adore pets, only 8 rooms are dog friendly and are limited to **1 dog** with a \$50 pet fee required. In any other room, guests who are found violating this policy will be asked to leave immediately and will be required to pay for one night's stay plus applicable taxes. There is a wonderful vet less than 2 miles away who can board your pet. Please let us know if you would like that information.

POWER OUTAGES

Occasionally we experience power outages. Each room is equipped with a flashlight to use under these circumstances. Please notify us immediately if you experience a loss of power of any kind.

SMOKING (and CANDLE burning) POLICY

ALL guest rooms are **NON-SMOKING**. *You will be subject to a \$250 cleaning fee if smoking (or the evidence of smoking) occurs in your room.* Additionally, the burning of candles is not permitted in any guest room. This is a major fire hazard, and guests found violating this policy may be asked to leave. Thank you for helping us preserve this historic property.

SWIMMING POOL (available in season, Memorial Day-Labor Day)

An outdoor pool is located behind the Steele House. Towels are located at the pool. Please deposit in the hamper when finished. Glassware is not permitted on the pool deck. **NO LIFEGUARD ON DUTY.** Please observe pool safety/rules/guidelines and be respectful to others.

TELEPHONE INFORMATION

Each room has a private line. Calls can be received directly to your room.

EMERGENCIES 911

INNKEEPERS 540-839-8725 (call for immediate assistance between 11:00pm-8:00am)

ROOM PHONE NUMBERS

To call another guest room dial the last 3-digits of the phone number listed below

FRONT DESK 101

| | | | |
|------------|--------------|------------|--------------|
| Barley | 540-839-0211 | Quilt | 540-839-0206 |
| Board | 540-839-0218 | Rye | 540-839-0212 |
| Bromley | 540-839-0215 | Silo | 540-839-0217 |
| Craven | 540-839-0216 | Singapore | 540-839-0220 |
| Croft | 540-839-0207 | Spring Ste | 540-839-0205 |
| Dinwiddie | 540-839-0219 | Tower | 540-839-0214 |
| Jen. Payne | 540-839-0209 | Turley Ste | 540-839-0203 |
| Loft | 540-839-0204 | Virginia | 540-839-0208 |
| Oat | 540-839-0210 | Wheat | 540-839-0213 |



TELEVISION

Each room has satellite TV. Click “guide” on the remote to see the list of channels. Televisions are not setup to charge movies to your room. We apologize for the inconvenience.

WARM SPIRIT SPA-CRAVEN BUILDING (across from the Mill parking lot)

The [Warm Spirit Spa](#) is independently run by Linda Wesley. It is open by appointment only and book appointments Monday-Saturday, closed on Sundays. We do not have access to their appointment schedule, nor do we book appointments for them. We are happy to assist your call to them, but unfortunately, we cannot be responsible for their availability.

Menu of Services

Massage

Holistic Facial

Ayurvedic Head/Face/Hands & Feet Treatment

Visheh (Vigorous Warm Herbal Oil Massage)

Abhyanga (Gentle Warm Herbal Oil Massage)

*See brochure in office for descriptions and pricing.

Services are by appointment only and tend to fill up quickly, please dial **540-839-6600** directly to book your appointment early.



Guest Amenities

Coffee

Complimentary Coffee and Tea are available for inn guests 24-hour's a day in the Blacksmith Shop.

Hair Dryers

A hair dryer can be found in each guest bathroom. Please dial 101 for assistance.

Internet Access

Wireless internet access is available in all guest rooms. The password is **grist2231**

Irons and Boards

Located in all guest rooms

Robes

There are two robes in the guestroom closet (or wardrobe). Additional robes can be supplied by phoning the Front Desk. *Robes available for purchase in the gift shop.

Refrigerator

Each room is equipped with a small refrigerator.

Television Service

We have Direct TV satellite TV service. Please dial 101 for assistance. **The option to purchase movies via pay-per-view is not available.**

Telephones

Local and long-distance calls are complimentary. You must dial the area code first for all local calls.

Temperature Control

All rooms in the Blacksmith Shop and Hardware Store can adjust cooling/heating manually for each room. The Steele and house rooms have central heat and A/C window units. The Miller and Payne houses are centrally heated and cooled. If you are in a location with central temperature, and experience discomfort with the temperature, please dial 101 for assistance in making the temperature more to your liking.



Dining

The Waterwheel Restaurant – 540-839-2231

Candlelight dining, superb regional specialties and a unique wine cellar can be enjoyed in the historic setting of a restored 1900 gristmill. The Waterwheel Restaurant offers dinner six nights a week (unless closed for a private event). Reservations are strongly suggested, especially on weekends and over holidays. The dress code for dinner is business casual. Reservations are taken starting at 5:00pm each evening. Please dial 101 for reservations.

CURRENT HOURS

CLOSED MONDAY

Tuesday-Thursday 5:00pm-8:30pm

Friday and Saturday 5:00pm-9:00pm

Les Cochons d'Or (LCdO) – 540-839-8900

An intimate, lively, casual restaurant located in the quaint downtown of Hot Springs, VA. LCdO offers inspired rustic American dining with a French twist using quality ingredients and a simple philosophy fostered by a group of people passionate about food, wine, and personalized service. Here you can savor fresh local ingredients elegantly prepared using our wood burning grill. It is a small restaurant with an urban feel in a relaxed country setting.

LCdO is co-owned by John and Kate and is a wonderful alternative for dinner. Reservations are recommended. You can book online at www.lcdoinc.com, or by calling them at 540-839-8900.

HOURS

Tuesday-Saturday 5:00pm-9:00pm

Snead's 1912 Steak – 540-839-6328

Located in Hot Springs, this restaurant pays homage to golfing legend, and Bath County native, Sam Snead. Enjoy this Tavern featuring wonderful southern-style cuisine.

Snead's 1912 Steak is co-owned by John and Kate and is a wonderful alternative for dinner. Reservations are recommended. You can book online at www.sneads1912.com, or by calling them at 540-839-6328.

HOURS

Thursday-Monday 12:00pm-8:00pm



Lunch Options

****Call for Hours and Availability****

Country Café - 540-839-2111 - 6156 Sam Snead Highway, Hot Springs, VA 24445 (closed Mondays)

Cucci's at the Varsity - 540-839-4000 - 11129 Sam Snead Highway, Hot Springs, VA 24445 (closed Sundays)

Duck-In Deli and Subway - 540-839-3000 - 2832 Main Street, Hot Springs, VA 24445

Garden Room and Café at the Warm Springs Gallery – 540-839-2985 – 12 Katydid Trail, Warm Springs, VA 24484 (open Thursday-Sunday in season)

Lindsay's Roost Bar & Grill – 540-839-2142 - 15 Sunset Hill, Hot Springs, VA 24445

Milk House Market at Old Dairy - 540-839-6455 - 46 Old Dairy Road, Warm Springs, VA 24484

Snead's 1912 - 540-839-MEAT – 2849 Main St, Hot Springs, VA 24484 (Thursday-Sunday, 12pm-8pm)



ROOM INFORMATION

Each room is equipped with satellite TV, phone, hair dryer, small refrigerator, wireless internet, bathrobes, iron and ironing board, and a private bath. Lodging includes a continental breakfast. There is a \$10.00 charge for each additional person over 5 years of age beyond two people in a room. **ALL rooms are NON-SMOKING.** Checkout time is at 11:00am.

To make a reservation you can book online at www.gristmillsquare.com, phone us from 8am-5pm daily at 540-839-2231, or email us at stay@gristmillsquare.com. **Rates are subject to change and some weekends require a minimum stay.**

HARDWARE STORE (located in the main square across from restaurant):

Once serving at the town's feed and hardware store, this building was restored in 1972. A/C window units.

Silo

Round bedroom, fireplace, king-size bed, shower, 2 person Jacuzzi. Separate shower.

Board

Large bedroom a king size bed. Pull-out queen sleeper sofa. Separate shower.

Dinwiddie

Large bedroom with a fireplace and king-size bed. Large soaking tub and a separate shower.

Singapore

Large room with a king-size bed and fireplace. Large shower with multiple shower heads.

Tower Apartment

Full apartment. Round living room, fireplace, kitchen, private deck, 1 ½ baths (shower/tub), two bedrooms (one with twin beds and one with a king-size bed).

Bromley

Large room with a fireplace, king-size bed and small balcony. Shower/tub.

Craven Suite

One-bedroom suite with king-size bed, separate sitting area. Shower/tub.

PAYNE HOUSE (located on Old Germantown Road on the 2nd floor above the office, dog-friendly)

Newest addition to the inn and new location of the front desk.

Turley Suite

One-bedroom suite with a queen-size bed and large sitting area. Large soaking tub and separate standing shower. Dual vanity. Bedroom opens up on to a private porch and lawn area.



BLACKSMITH SHOP (in the main square, dog-friendly):

Former Blacksmith's shop. A/C window units.

Spring Suite

One-bedroom suite with queen-size bed. Soaking Jacuzzi tub and a separate shower. Bedroom opens to a private patio.

The Loft

King-size bed with private porch/balcony. Second floor, above office. Shower/tub.

MILLER HOUSE (to the left of the main square across from post office)

This once modest farmhouse was home for the Miller's family. Central air-conditioning and heat.

Oat Suite

One-bedroom suite with king-size bed and separate sitting area. Shower/tub.

Barley

Queen-size bed, private porch, large bathroom. Shower/tub.

Rye Suite

One-bedroom suite with king-size bed and separate sitting area. Shower/tub. (this room is now equipped with a ductless mini-split for individual temperature control)

Wheat

Queen-size bed, large bathroom. Shower/tub

STEELE HOUSE (across the street from the main square):

This former residence now houses four guest rooms. A/C window units and central heat (radiator).

Quilt Suite

One-bedroom suite with king-size bed and separate sitting area. Separate shower.

Croft

Queen-size bed with fireplace. Shower and separate large soaking tub.

Virginia

Queen-size bed. Shower/tub.

Jennie Payne

Queen-size bed and fireplace. Large bathroom, Shower/tub.



LOCAL ACTIVITIES

*****Call for Hours and Availability*****

OUTDOOR ACTIVITIES

[Hidden Valley Recreation Area \(hiking, biking, fishing\)](#)

540-839-2521

[Dan Ingalls Overlook \(hiking, scenic overlook\)](#)

Located at the top of Warm Springs Mountain on Route 39 East

[Douthat State Park \(swimming, boating rentals, hiking, fishing\)](#)

540-862-8100

[The Nature Conservancy \(hiking\)](#)

540-839-3599

[Poor Farm \(hiking, fishing, hunting\)](#)

Located north off of Route 220, approximately 9 miles from the inn.

[Lake Moomaw Marina \(boat rentals, SUP rentals, swimming, fishing, hiking trails\)](#)

540-279-4144

[Guided Fly-Fishing with Jason Woods \(local guide & unofficial Bath Co. storyteller\)](#)

540-839-5935-call for an appointment

[Escatawba Farm \(guided fly-fishing and lessons\)](#)

540-962-6487

GOLFING

The Homestead Golf

540-839-1766

www.thehomestead.com



LOCAL ACTIVITES

****Call for Hours and Availability****

ART and ANTIQUES and AGRITOURISM

Garth Newel Music Center

877-558-1689 or 540-839-5018

Warm Springs Gallery

540-839-2985

Ashwood Station Antiques

540-839-2349

Spring House Antiques

540-839-2206

Old Ashwood School Antiques

540-839-5850

ACTIVITIES and SERVICES

Warm Spirit Spa (Craven Building-across from Mill)

540-839-6600

Bath County Wellness Center (fitness center)

As an overnight guest you have complimentary access to this fitness center!!

540-839-7330

Bath County Historical Society (museum)

540-839-2543

Bath County Library

540-839-7286



BREWERIES/CIDERIES/WINERIES

[Bacova Beer Company](#), Hot Springs, VA

540-505-4411

[Big Fish Cider](#), Monterey, VA

540-468-2322t

[Troddenvale at Oakley Farm](#), Warm Springs, VA

[Rock Roadhouse Winery](#), Hot Springs, VA

DRIVING/DAY TRIPS (just some examples, see office for more day trips)

Please visit our [Gristmill Guides](#) for ideas on how to best enjoy Bath County.

Green Bank Radio Observatory (44.5 miles)

The Green Bank Science Center is open year-round, and serves 40,000 visitors a year. Our 25,000 square foot facility contains the Catching the Wave Exhibit Hall, 150-seat auditorium, classrooms, a gift shop, and even a café. We offer hands-on activities and StarLab planetarium sessions in addition to guided bus tours of the telescopes, including the world's largest moving telescope, the Robert C. Byrd Green Bank Telescope.

Cass Scenic Railroad (47.2 miles)

Nestled in the mountains of West Virginia, Cass Scenic Railroad State Park offers excursions that transport you back in time to relive an era when steam-driven locomotives were an essential part of everyday life. Trips to Cass are filled with rich histories of the past, unparalleled views of a vast wilderness area, and close-up encounters with the sights and sounds of original steam-driven locomotives.

Coursey Springs Fish Hatchery (20.3 miles)

Coursey Springs is one of nine fish hatcheries operated by the Department of Game and Inland Fisheries. Originally constructed in the 1960's this new state of the art facility draws water from the 3rd largest spring in the State of Virginia and produces about 500,000 catchable size trout (or 350,000 pounds). Coursey Springs is strictly a grow-out facility; no trout are spawned or hatched here. It receives fingerlings from the Paint Bank Fish Culture Station in Craig County, VA and grows them to advanced fingerling or catchable size. Although the hatchery has no formal visitors center, the public is welcome to receive a free guided tour, 365 days a year.



Humpback Bridge (27.4 miles)

The venerable Humpback Bridge lays claim to being the oldest of Virginia's remaining covered bridges. Located in Alleghany County, just west of Covington, it was built in 1857. It was part of the James River and Kanawha Turnpike and succeeds three other bridges at the site. It stretches over Dunlap Creek, a tributary of the Jackson River that joins the Cowpasture River near Iron Gate to form the James River.

The first structure was built in the 1820s and was washed away by a flood on May 12, 1837. The second fell victim to the flood of July 13, 1842.

The third, as the annual report of the turnpike company put it, "gave way" in 1856.

The 100-foot-long, single-span structure is four feet higher at its center than it is at either end, thus the name, "Humpback". Traffic across the bridge ceased in 1929 when it was replaced with a "modern" steel truss bridge.

EVENTS

There are many great events that bring people to Bath Co. throughout the year. Visit us on Facebook where we will post events at the Inn and the surrounding area. Some general events that take place every year are as follows. For more information and lodging reservations please call in advance.

- **MARCH-Highland County Maple Festival**
- **JULY-Bath County Art Show and Sale**
- **AUGUST-Highland County "Mountain Mama" Road Bike Challenge**
- **OCTOBER-Eden Apple Butter Festival and Plein Air Art Festival**

SHOPPING

There are many fine shops in and around the Bath Co. area. For a complete and detailed listed please visit www.discoverbath.com or visit the office for more information.

For any further information on the area you may always contact the Bath County Office of Tourism at 800-628-8092 or visit their website at www.discoverbath.com.

Enjoy your visit in our beautiful area and don't hesitate to let us know if you need anything.