



Dear Guests,

Welcome to The Inn at Gristmill Square. We are delighted you have chosen to stay with us. Whether you are traveling on business, or here for a little R&R, we want your stay to be as wonderful as possible. Below we hope you will find information that is useful during your stay.

Guest Services Information

BREAKFAST

We want to pamper you at our boutique inn which is why we offer guests breakfast in bed each morning. You can either call us at **101** between **8:00am-10:00am** to request delivery or pre-arrange a time before you retire for the evening (call or text any time before 8:00pm). Either way we look forward to delivering a breakfast picnic basket full of goodies that always includes orange juice and a variety of breakfast items. Please note that breakfast is the same breakfast for all. We realize that some guests may have dietary restrictions that prevent them from enjoying our standard fare. Modifications to the standard breakfast menu will incur an additional charge and requires at least twenty-four hours advance notice.

CAT

We have a wonderful Inn cat named Miller. He's all black with a little white chest. He loves people and will try to get into your room, your car, and your heart! **Please try to keep him out of your guest room.** He doesn't realize where he is and is not allowed, so we ask that if he sneaks into your room, you remove him immediately (or call us to get him). He's friendly and will let you pick him up. **PLEASE DO NOT FEED HIM!**

CHECK-IN/CHECKOUT

Check-in time is 3:00pm; checkout time is at 11:00am. If you plan to checkout before 8:00am please advise the front desk at check-in. If you are interested in extending your stay another night, please notify the front desk immediately. Late checkout is subject to availability and a fee may apply. Please inquire with the front desk on the day of your departure. **EARLY DEPARTURE:** We realize that plans change, and you may have to shorten your visit. Rooms vacated before the checkout date are still responsible for the entire charge of the original reservation unless we can re-book the room. To avoid paying for your entire stay we require **48-hours'** notice of your revised departure day.

COFFEE/TEA

Complimentary coffee and tea are provided in your guest room. To operate:

- 1. Fill your mug with water**
- 2. Pour into the reservoir of the coffee maker**
- 3. Add a pod (or not if you just want hot water)**
- 4. Close tightly and press the power button**



COMPUTER CONNECTION

Complimentary Wi-Fi is available throughout the Inn. Please notify the front desk if you experience any issues connecting. All of our modems have “Grist Mill” in the name and the password for all is **grist2231**. *The act of illegally downloading or streaming via our internet connection is strictly prohibited!*

DINING AND HOURS

The Waterwheel Restaurant is located in the mill building. Reservations are recommended and may be required on weekends. You can dial 101 anytime to make a dining reservation. Menus are posted at the restaurant and online, although they are **subject to change**. Should you like a box lunch please let the office/kitchen know as soon as possible (24 hours’ advance notice is **required**). We are happy to prepare something for you to take with you on a hike, walk, bike ride, etc.

HOURS

| | |
|---------------------|---------------|
| Monday | CLOSED |
| Tuesday-Sunday | 5:00pm-8:00pm |
| Friday and Saturday | 5:00pm-9:00pm |

Please also check out one of our “sister” restaurants in Hot Springs, VA. Les Cochons d’Or (LCDO) and the Jackson River Cafe are co-owned by John and Kate and Kyle and Crystal Krieger.

EMERGENCIES

Call 911 immediately, our address is 124 Old Mill Road/118 Old Germantown Rd.

Should you need to evacuate your room due to an emergency, such as a fire, please exit by the front door of your room. If you are staying in one of the houses, please exit your room and then either the front or back door of your house, whichever is the safest. If you are staying in a room with two exits, please use the one that is safest for evacuation. If there is a property wide evacuation the meeting place is in the parking lot behind the mill. If that lot is not accessible, then we will meet in the parking lot for the Post Office.

FIREPLACES

Fireplaces are ready to light using the remote. Please do not touch buttons/switches/knobs on the logs. Flues are open and vented for safety. **PLEASE DO NOT LEAVE FIRES UNATTENDNED. All rooms with fireplaces are equipped with a fire extinguisher and carbon monoxide detector.**

FITNESS

All overnight guests of the Inn have complimentary access to the Bath Community Wellness Center located in Mitchelltown (about 5 minutes south). This is a wonderful fitness center with state-of-the-art equipment and friendly and knowledgeable staff. They are now open 24/7!! Visit the office during hours to check-out an access card.



GIFT CERTIFICATES

Make shopping for that special someone easier than ever with a Gristmill Gift Certificate. Gift Certificates can be used for a romantic dinner, overnight stays, or gift shop purchases. Available for purchase during office hours of 8am-5pm daily or visit us online at www.gristmillsquare.com.

GIFT SHOP

The Gristmill Gift Shop is open from 8am-5pm daily. It is in the Payne House.

HOUSEKEEPING SERVICES

Irons and hair dryers are located in each guest room. In addition, our Housekeeping Department is pleased to provide pack-n-plays, extra bath amenities, and towels. Housekeeping service of guest rooms is completed between 8:30am-3:00pm. If you would like your room cleaned at a specific time, or not at all, please contact the front desk to coordinate.

ICE/WATER/MICROWAVE

We have an ice machine, microwave, and water dispenser that are all self-serve. They are located in the **Blacksmith Shop** building (see map). There are ice buckets and water bottles in your room (both are also available for purchase in the Gift Shop).

JETTED TUBS

If you are in a room equipped with a jetted tub, please be sure that the water is above the jets before turning on the motors.

KEYS

Rooms are issued one key. More are available upon request. Please ensure that each guest room key is returned to the office to avoid a \$10.00 missing key charge being added to your room.

LOST AND FOUND

We are happy to package and send articles left behind after checking out. All costs associated with the shipment of the items are the responsibility of guest. Due to limited storage, we only keep lost and found items for 1 month from the date it was found.

PARKING

Parking is complimentary. For your convenience there are three parking lots available for you to park your vehicle. The Main Lot is located behind the mill building. The Craven Lot is located across the street from the Main Lot. The Post Office Lot is next to the Steele House. All are available for your use. Please respect others and only take up one parking spot. There are also a few small spaces located on the street next to the mill building that are available for loading and unloading.

PAYMENT

We are happy to take cash, personal check, gift certificate, Apple pay, Google pay, Samsung pay, or credit card for the balance of your room bill.



PETS

While we adore pets, only 8 rooms are dog-friendly and are only suitable for **1 dog** with a \$50 pet fee required. In any other room, guests who are found violating this policy will be asked to leave immediately and will be required to pay for one night's stay plus applicable taxes. There is a wonderful vet less than 2 miles away who can board your pet. Please let us know if you would like that information.

POWER OUTAGES

Occasionally we experience power outages. Each room is equipped with a flashlight to use under these circumstances. Please notify us immediately if you experience a loss of power of any kind.

SMOKING (and CANDLE burning) POLICY

ALL guest rooms are **NON-SMOKING**. *You will be subject to a \$250 cleaning fee if smoking (or the evidence of smoking) occurs in your room.* Additionally, the burning of candles is not permitted in any guest room. This is a major fire hazard, and guests found violating this policy may be asked to leave. Thank you for helping us preserve this historic property.

SWIMMING POOL (available in season 9am-9pm)

An outdoor pool is located behind the Steele House. Towels are located at the pool. Please deposit in the hamper when finished. Glassware is not permitted on the pool deck. **NO LIFEGUARD ON DUTY.** Please observe pool safety/rules/guidelines and be respectful to others.

TELEPHONE INFORMATION

Each room has a private line. Calls can be received directly to your room. Long distance calls are complimentary. If the phone number starts with 540 there is no need to dial a 1 first.

MAKING CALLS

EMERGENCIES **911**

INNKEEPERS **Text 540-501-6300 (text in an emergency between 11:00pm-8:00am)**

ROOM PHONE NUMBERS

To call another guest room dial the last 3-digits of the phone number listed below

FRONT DESK 101

Barley 540-839-0211
Board 540-839-0218
Bromley 540-839-0215
Craven 540-839-0216
Croft 540-839-0207
Dinwiddie 540-839-0219
Jen. Payne 540-839-0209
Loft 540-839-0204
Oat 540-839-0210

Quilt 540-839-0206
Rye 540-839-0212
Silo 540-839-0217
Singapore 540-839-0220
Spring Ste 540-839-0205
Tower 540-839-0214
Turley Ste 540-839-0203
Virginia 540-839-0208
Wheat 540-839-0213



TELEVISION

Each room has satellite TV. Some TVs are “smart” and you are welcome to stream using your credentials. Click “guide” on the remote to see the list of channels or scan the QR code in your room for a condensed list of channels. Televisions are not setup to charge movies to your room.

WARM SPIRIT SPA-CRAVEN BUILDING (across from the Mill parking lot)

The Warm Spirit Spa is independently run by Linda Fry. It is open by appointment only and book appointments Monday-Saturday, closed on Sundays. We do not have access to their appointment schedule, nor do we book appointments for them. We are happy to assist your call to them, but unfortunately, we can’t be responsible for their availability.

Menu of Services

Massage

Holistic Facial

Ayurvedic Head/Face/Hands & Feet Treatment

Visheh (Vigorous Warm Herbal Oil Massage)

Abhyanga (Gentle Warm Herbal Oil Massage)

Visit them online for services and pricing. www.warmspiritspa.com

Services are by appointment only and tend to fill up quickly, please dial **540-839-6600** directly to book your appointment early.



Guest Amenities

Coffee

Complimentary coffee and tea are available in room throughout your stay.

Hair Dryers

A hair dryer can be found in each guest bathroom.

Internet Access

Wireless internet access is available in all guest rooms. The password is **grist2231**.

Irons and Boards

Located in all guest rooms.

Robes

There are two robes in the guestroom closet (or wardrobe). Additional robes can be supplied by phoning the Front Desk. *Robes available for purchase in the gift shop.

Refrigerator

Each room is equipped with a small refrigerator.

Television Service

We have Direct TV satellite TV service. Please dial 101 for operating assistance. **The option to purchase movies via pay-per-view is not available.**

Telephones

Local and long-distance calls are complimentary. The area code is required for all calls. A 1 is required if the area code doesn't start with 540.

Temperature Control

All rooms in the Blacksmith Shop and Hardware Store have the ability to adjust cooling/heating manually for each room. The Steele and house rooms have central heat and A/C window units. The Miller and Payne houses are centrally heated and cooled. If you are in a location with central temperature, and experience discomfort with the temperature, please dial 101 for assistance in making the temperature more to your liking.

Transportation

The best transportation option in Bath County is run by Brandon and Stacey Woodzell. B&L Mountain Safe Transportation can not only take you to and from your destinations of choice, but they offer scenic tours on Wednesday and Saturday by appointment. They can be reached by calling or texting 540-968-3335. Reservations are recommended.



Dining

The Waterwheel Restaurant – 540-839-2231

Candlelight dining, superb regional specialties, and a unique wine cellar can all be enjoyed in the historic setting of a restored 1900 gristmill. The Waterwheel Restaurant offers dinner seven nights a week (unless closed for a private event). Reservations are strongly suggested, especially on weekends and over holidays. The dress code for dinner is business casual. Reservations are taken starting at 5:30pm each evening. Please dial 0 for reservations.

HOURS

| | |
|---------------------|---|
| Monday | CLOSED (Check out Les Cochons/Jackson River Café) |
| Tuesday-Sunday | 5:00pm-8:00pm |
| Friday and Saturday | 5:00pm-9:00pm |

Les Cochons d'Or (LCdO) – 540-839-8900

An intimate, lively, casual restaurant located in the quaint downtown of Hot Springs, VA. LCdO offers inspired rustic American dining with a French twist using quality ingredients and a simple philosophy fostered by a group of people passionate about food, wine, and personalized service. Here you can savor fresh local ingredients elegantly prepared using our wood burning grill. It is a small restaurant with an urban feel in a relaxed country setting.

LCdO is co-owned by John and Kate and is a wonderful alternative for dinner. Reservations are recommended. You can book online at www.lcdoinc.com, or by calling them at 540-839-8900.

HOURS

| | |
|----------------|---------------|
| Friday-Tuesday | 5:00pm-9:00pm |
|----------------|---------------|

Jackson River Cafe– 540-839-8900

Bath County's newest restaurant experience! Guests will be treated to breakfast and lunch all day! Visit them online at www.lescochonsdorva.com or call them at 540-839-8900. They are located next to Les Cochons d'Or in downtown Hot Springs.

HOURS

| | |
|----------------|---------------|
| Friday-Tuesday | 8:00am-2:00pm |
|----------------|---------------|



Lunch Options

*****Call for Hours and Availability*****

Bacova Beer Company – 540-839-2217 – Main St. Hot Springs (closed Tuesdays)

Country Café - 540-839-2111 - 6156 Sam Snead Highway, Hot Springs, VA 24445

Cucci's at the Varsity - 540-839-4000 - 11129 Sam Snead Highway, Hot Springs, VA 24445
(closed Sundays)

Duck-In Deli and Subway - 540-839-3000 - 2832 Main Street, Hot Springs, VA 24445

Garden Room and Café at the Warm Springs Gallery – 540-839-2985 – 12 Katydid Trail,
Warm Springs, VA 24484 (open Thursday-Sunday in season)

Jackson River Café – 540-839-8900 – Main St. Hot Springs, VA 24445

Lindsay's Roost Bar & Grill – 540-839-2142 - 15 Sunset Hill, Hot Springs, VA 24445

Milk House Market at Old Dairy - 540-839-6455 - 46 Old Dairy Road, Warm Springs, VA
24484



LOCAL ACTIVITIES

*****Call for Hours and Availability*****

OUTDOOR ACTIVITIES

Hidden Valley Recreation Area (hiking, biking, fishing)
540-839-2521

Dan Ingalls Overlook (hiking, scenic overlook)
Located at the top of Warm Springs Mountain on Route 39 East

Douthat State Park (swimming, boating rentals, hiking, fishing)
540-862-8100

The Nature Conservancy (hiking)
540-839-3599

Poor Farm (hiking, fishing, hunting)
Located north off of Route 220, approximately 9 miles from the inn.

Lake Moomaw Marina (boat rentals, SUP rentals, swimming, fishing, hiking trails)
540-279-4144

Escatawba Farm (guided fly-fishing and lessons)
540-962-6487

The Homestead (golf, horseback riding, gorge hike, fly-fishing, etc.)
540-839-1766
www.thehomestead.com



LOCAL ACTIVITES

*****Call for Hours and Availability*****

ART and ANTIQUES

Garth Newel Music Center
877-558-1689 or 540-839-5018

Warm Springs Gallery
540-839-2985

Ashwood Station Antiques
540-839-2349

Spring House Antiques
540-839-2206

Old Ashwood School Antiques
540-839-5850

ACTIVITIES and SERVICES

Warm Spirit Spa (Craven Building-across from Mill)
540-839-6600

Bath County Wellness Center (fitness center)
As an overnight guest you have complimentary access to this fitness center!!
540-839-7330

Bath County Historical Society (museum)
540-839-2543

Bath County Library
540-839-7286



BREWERIES/CIDERIES/WINERIES

Bacova Beer Company, Hot Springs, VA
540-839-2217

Big Fish Cider, Monterey, VA
540-468-2322

Troddenvale at Oakley Farm (Cider), Warm Springs, VA (open Fridays and Saturdays)
info@troddenvale.com

DRIVING/DAY TRIPS (just some examples, see office for more day trips)

Please visit the Gristmill Guides on our website for ideas on how to best enjoy Bath County.

Green Bank Radio Observatory (44.5 miles)

The Green Bank Science Center is open year-round, and serves 40,000 visitors a year. Our 25,000 square foot facility contains the Catching the Wave Exhibit Hall, 150-seat auditorium, classrooms, a gift shop, and even a café. We offer hands-on activities and StarLab planetarium sessions in addition to guided bus tours of the telescopes, including the world's largest moving telescope, the Robert C. Byrd Green Bank Telescope.

Cass Scenic Railroad (47.2 miles)

Nestled in the mountains of West Virginia, Cass Scenic Railroad State Park offers excursions that transport you back in time to relive an era when steam-driven locomotives were an essential part of everyday life. Trips to Cass are filled with rich histories of the past, unparalleled views of a vast wilderness area, and close-up encounters with the sights and sounds of original steam-driven locomotives.

Coursey Springs Fish Hatchery (20.3 miles)

Coursey Springs is one of nine fish hatcheries operated by the Department of Game and Inland Fisheries. Originally constructed in the 1960's this new state of the art facility draws water from the 3rd largest spring in the State of Virginia and produces about 500,000 catchable size trout (or 350,000 pounds). Coursey Springs is strictly a grow-out facility; no trout are spawned or hatched here. It receives fingerlings from the Paint Bank Fish Culture Station in Craig County, VA and grows them to advanced fingerling or catchable size. Although the hatchery has no formal visitors center, the public is welcome to receive a free guided tour, 365 days a year.



Humpback Bridge (27.4 miles)

The venerable Humpback Bridge lays claim to being the oldest of Virginia's remaining covered bridges. Located in Alleghany County, just west of Covington, it was built in 1857. It was part of the James River and Kanawha Turnpike and succeeds three other bridges at the site. It stretches over Dunlap Creek, a tributary of the Jackson River that joins the Cowpasture River near Iron Gate to form the James River.

The first structure was built in the 1820s and was washed away by a flood on May 12, 1837. The second fell victim to the flood of July 13, 1842.

The third, as the annual report of the turnpike company put it, "gave way" in 1856.

The 100-foot-long, single-span structure is four feet higher at its center than it is at either end, thus the name, "Humpback". Traffic across the bridge ceased in 1929 when it was replaced with a "modern" steel truss bridge.

EVENTS

There are many great events that bring people to Bath Co. throughout the year. Visit us on Facebook where we will post events at the Inn and the surrounding area. Some general events that take place every year are as follows. For more information and lodging reservations please call in advance.

- **MAY-So Fly Fest (festival centered around fly-fishing)**
- **MARCH-Highland County Maple Festival**
- **JULY-Bath County Art Show and Sale**
- **AUGUST-Highland County "Mountain Mama" Road Bike Challenge**
- **OCTOBER-Eden Apple Butter Festival and Plein Air Art Festival**
- **OCTOBER-Plein Air Festival**
- **DECEMBER-Hunt the Highlands**

SHOPPING

There are many fine shops in and around the Bath Co. area. For a complete and detailed listed please visit www.discoverbath.com or visit the office for more information.

For any further information on the area you may always contact the Bath County Office of Tourism at 800-628-8092 or visit their website at www.discoverbath.com.

Enjoy your visit in our beautiful area and don't hesitate to let us know if you need anything.